

## Investor Presentation

TrenDevice, the Italian player in the circular economy

Virgilio IR MID & SMALL | VIRTUAL 2023 - JUNE 2023



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- TrenDevice is a **leading circular economy** Company in the high-end **high-tech product refurbishment** sector, with **full control** of the **value chain**.
- The company operates as an instant buyer for used high-tech products for individuals and businesses and resells them with 1 year warranty.





### A virtuos circular business that creates value for



Owners of used devices

(instant buy)

**Buyers of refurbished products** 

(Peace of mind + savings)

**Environment** 

(Less CO2 emissions)





# TrenDevice is the first company to have brought refurbishment to Italy

- 2013: Introduction of refurbished products on the Italian market
- Company focused on the Italian market and its dynamics
- In-house academy to train specialized technicians
- Relevant experience on refurbishment and marketing
- First company in the sector to be listed in Europe



### TrenDevice at a glance

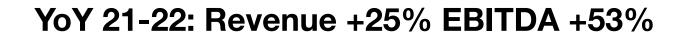
**KEY HIGHLIGHTS AS OF DECEMBER 31, 2022** 

- +1.000 used product valuation
   requests per day
- +2.400 of saved CO2 tons in
   2022 thanks to TrenDevice
   refurbishments
- 34% repeat purchase rate
- 92% Customer satisfaction rate (steady since '17 despite volumes increase)

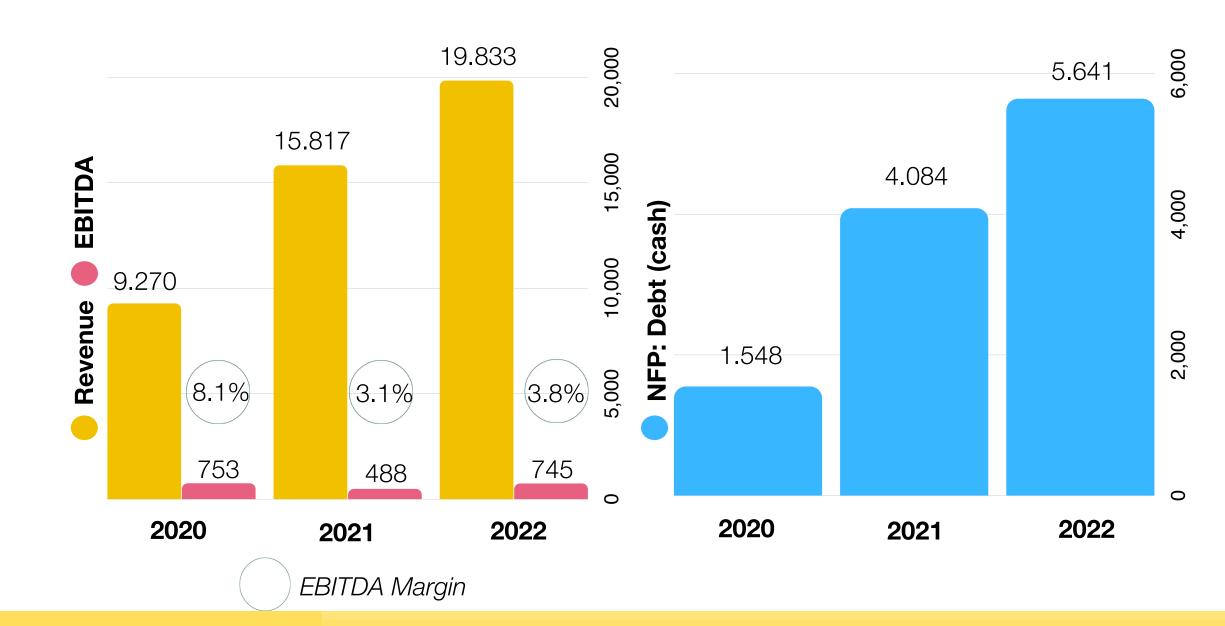
### **KEY FINANCIALS (THOUSANDS OF €)**

**Annual YoY Change** 

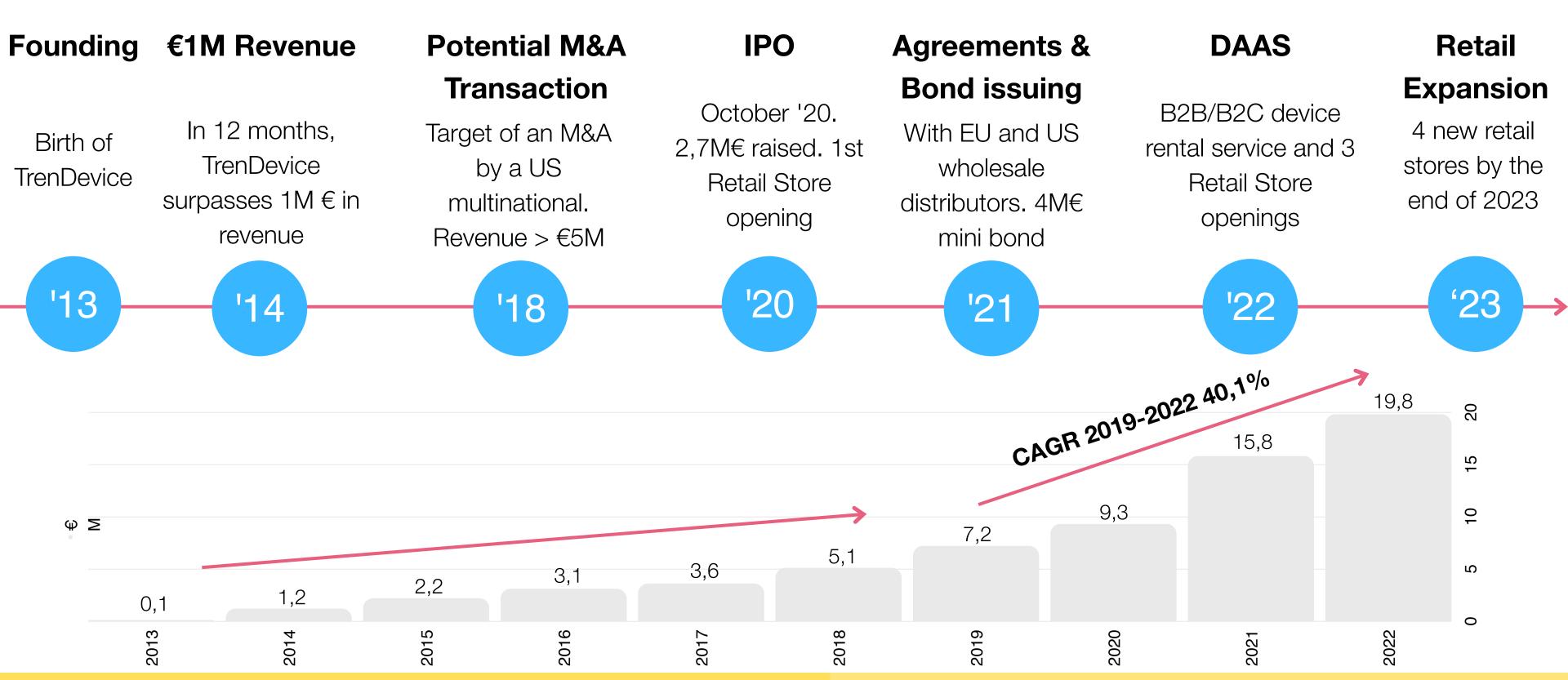
Change in NFP



YoY 21-22: +38,1%



### **Company Timeline**





### **Shareholding & Governance**

**BOARD OF** 



**Antonio Capaldo** President & CEO



**Epifanio D'Angelo** Non Exec Director



**Andrea Pennato** Independent Director

**DIRECTORS** 



**Alessandro Palmisano** CEO



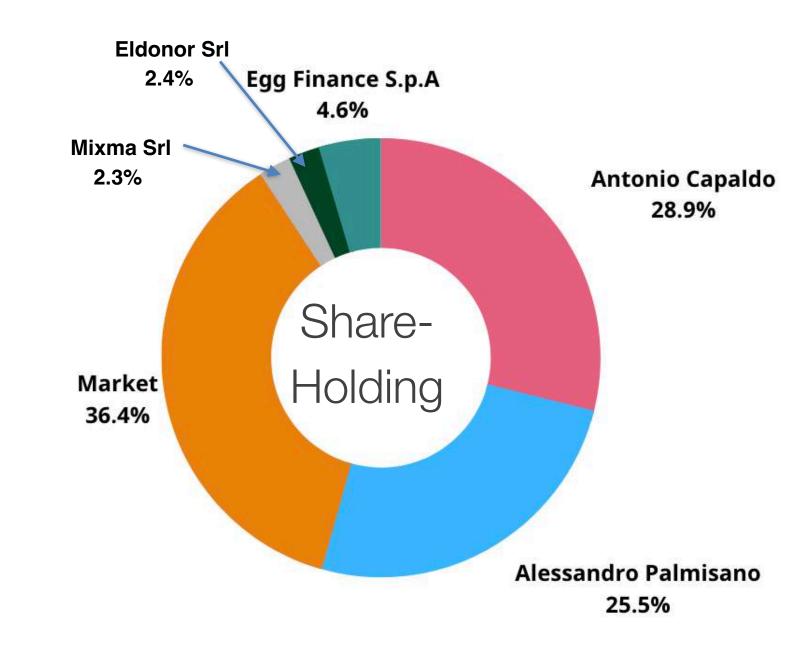
**Ezio Melzi** Independent Director

**BOARD OF AUDITORS** 

**Alessandro Saliva** Chairman

**Chiara Molon** Statutory Auditor

Laura Montelisciani Statutory Auditor



There are no current shareholder agreements



### **Products**

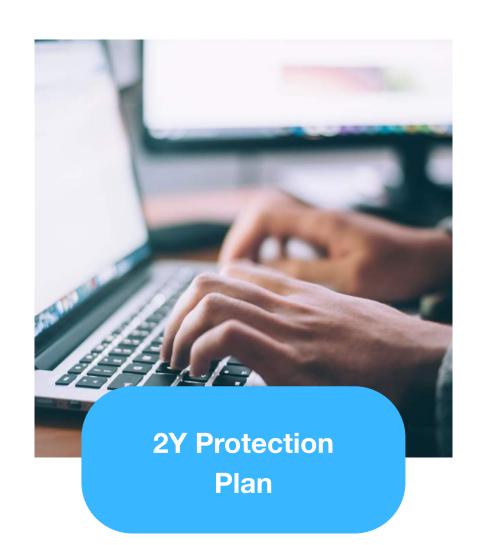


High-end/Mid range Apple smartphones, tablets, computers and iot devices

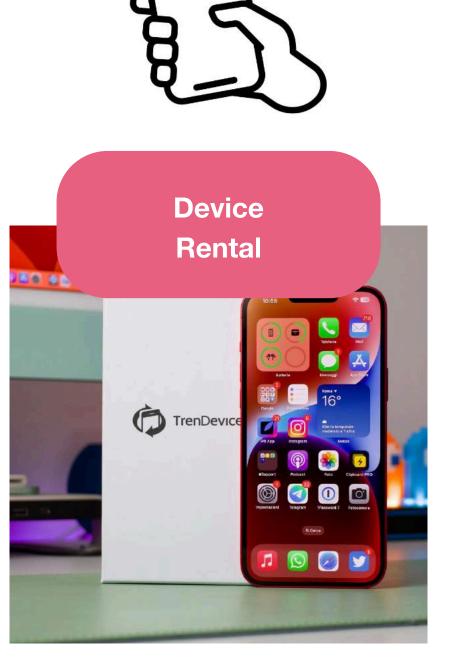


High-end/Mid range Samsung smartphones, tablets, videogame consoles and branded accessories

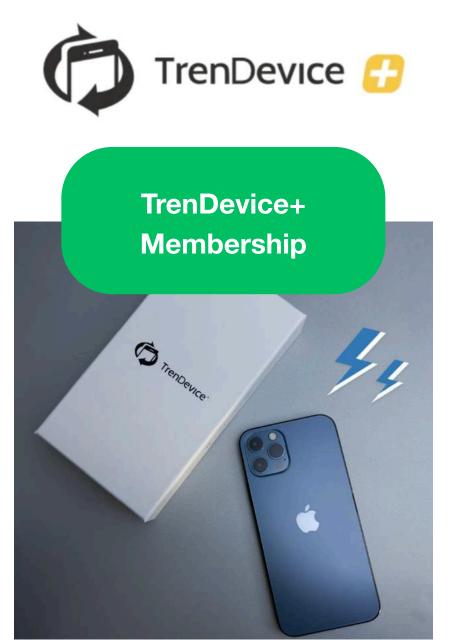
### Services













## Differences between the market

offers

	USED PRODUCT	REFURBISHED PRODUCT	NEW PRODUCT	
SAVINGS (COMPARED TO NEW)	39%	Up to 30%	None	
WARRANTY	No	Up to 2 years	2 years	
QUALITY	No control	High (+30 tests)	High	
SANITIZATION	No	Yes	Yes	
RETURN POLICY	No	Yes	Yes	
AFTER SALES SUPPORT	No	Yes Yes		





Prepared by the company and based on average prices taken from ebay.it and subito.it (march '22)

### **Total Control of the Value Chain**

TrenDevice is one of the few companies in the industry to have full control of the value chain.



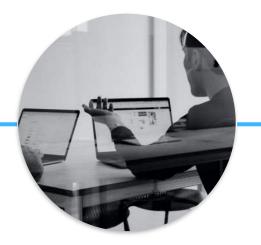
### B2C/B2B SUPPLY

- Individual customers
- Businesses
- International wholesalers
- Replacement part suppliers



### IN-HOUSE REFURBISHMENT

- Hardware and software tests on devices
- Refurbishment
- Disinfection
- Boxing



## **CUSTOMER ACQUISITION**

- Customer DB
- Marketing automation
- SEO/PPC
- Social media/Influencers
- Video/Radio/TV



## ONLINE SALES

- Sales on the proprietary ecommerce platform
- Pre-ordering



### **AFTER SALES**

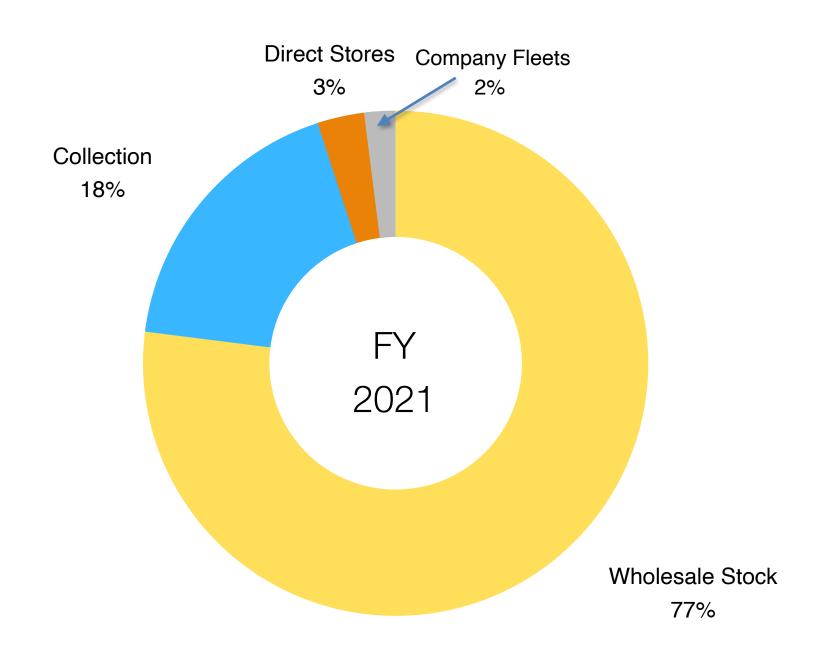
- WarrantyManagement
- Out-of-warranty repair service

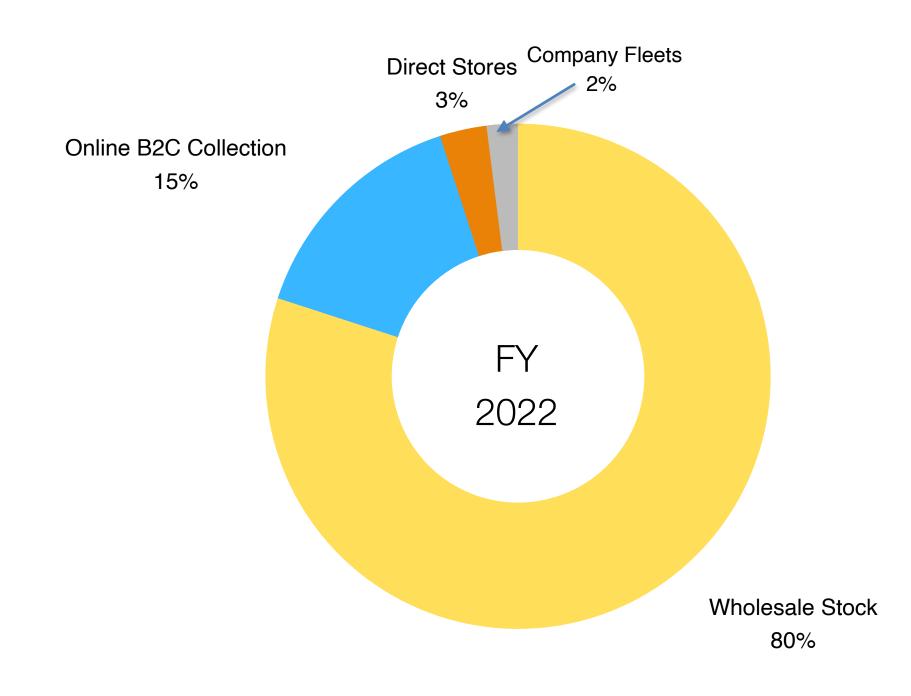
R&D and continuous training in all company departments



### **Supply Channels**

The ongoing commitment to the supply chain is aimed at diversifying and expanding the supply channels to support ever-growing volumes of demand.







Source: Company management data

### **Proprietary Recommerce Platform**

Developed since 2013, specifically designed for managing the entire value chain internally.

Front-end interface to value used products in real time

Device buyback transaction management

Product testing and refurbishment management

Stock management and grade assignment (A, B, C)



Online publishing

**Pre-order** 

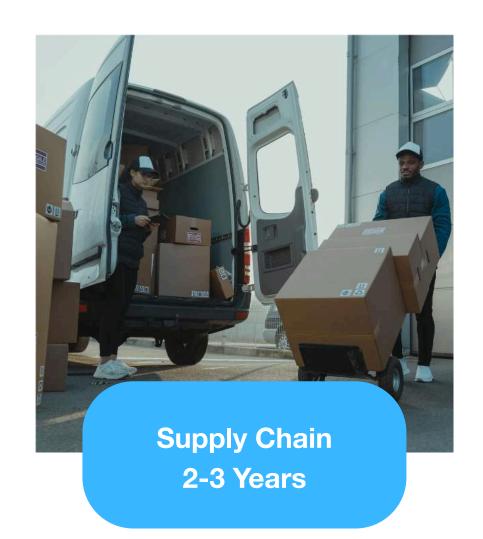
Management control system

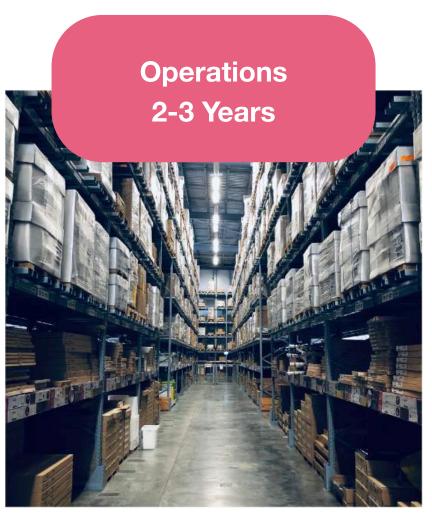
Online sales and aftersales management & analytics

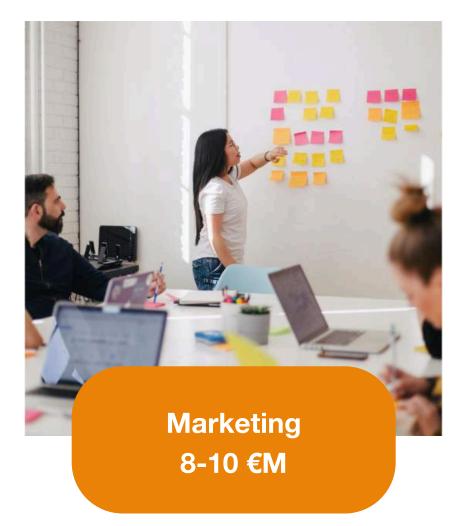
Ticket management for pre-/after-sales support



### Refurbished Market: high barriers to entry













# Target Market & Competitors



# The market we operate in

Despite budget availability, more and more consumers are deciding to buy refurbished products: **smart** and **green** purchase.

Potential value of the Italian refurbished product market according to TrenDevice: > €1B per year



\$58.5B

Used smartphone and tablet market estimate, 2022 (EMR) \$99.9B

Global refurbished smartphone market, 2026 (estimate, IDC) **CAGR 10.3%** 

Used and refurbished smartphone market, 2021-2026 (IDC)



### **Competitive positioning**

	VALUE CHAIN CONTROL	PEACE OF MIND	SAVINGS	RETAIL STORES
TrenDevice		• • •		• • •
Swappie +	• • •	• • •		
CertiDeal	• • •	• • •		
Back(Market		• • •		
refurbed		• • •		
ebay			• • •	
subito			• • •	





# Financials & KPIs





+250,000

Unique visitors/ month on website (as of May 2023) +150,000

Customers since 2013

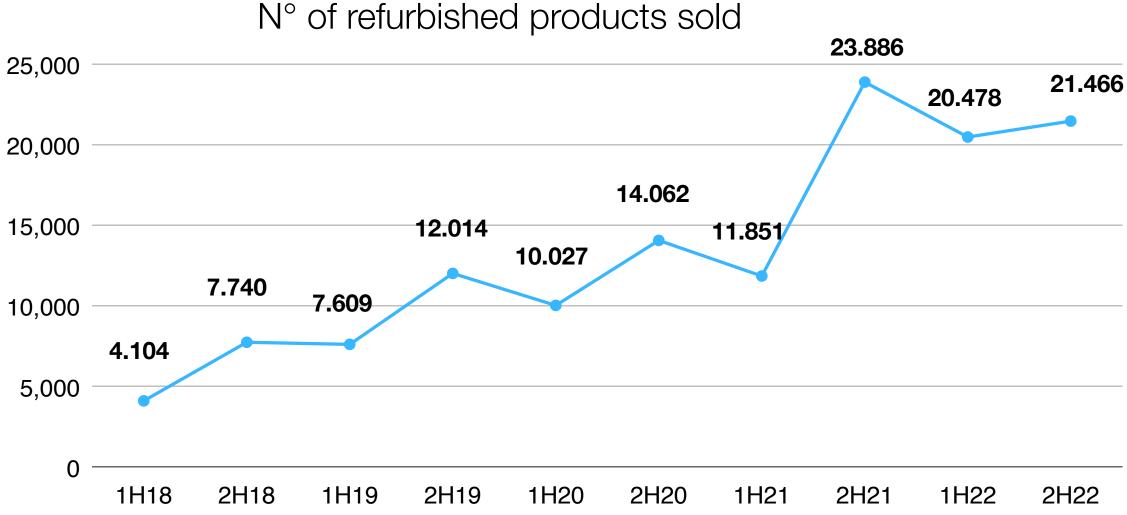
+1.000

Used product evaluations/day

34%

Repeated purchase rate

### **Loyal Growing Customer Base**



92%

Customer Satisfaction rate Unchanged despite increases in volume

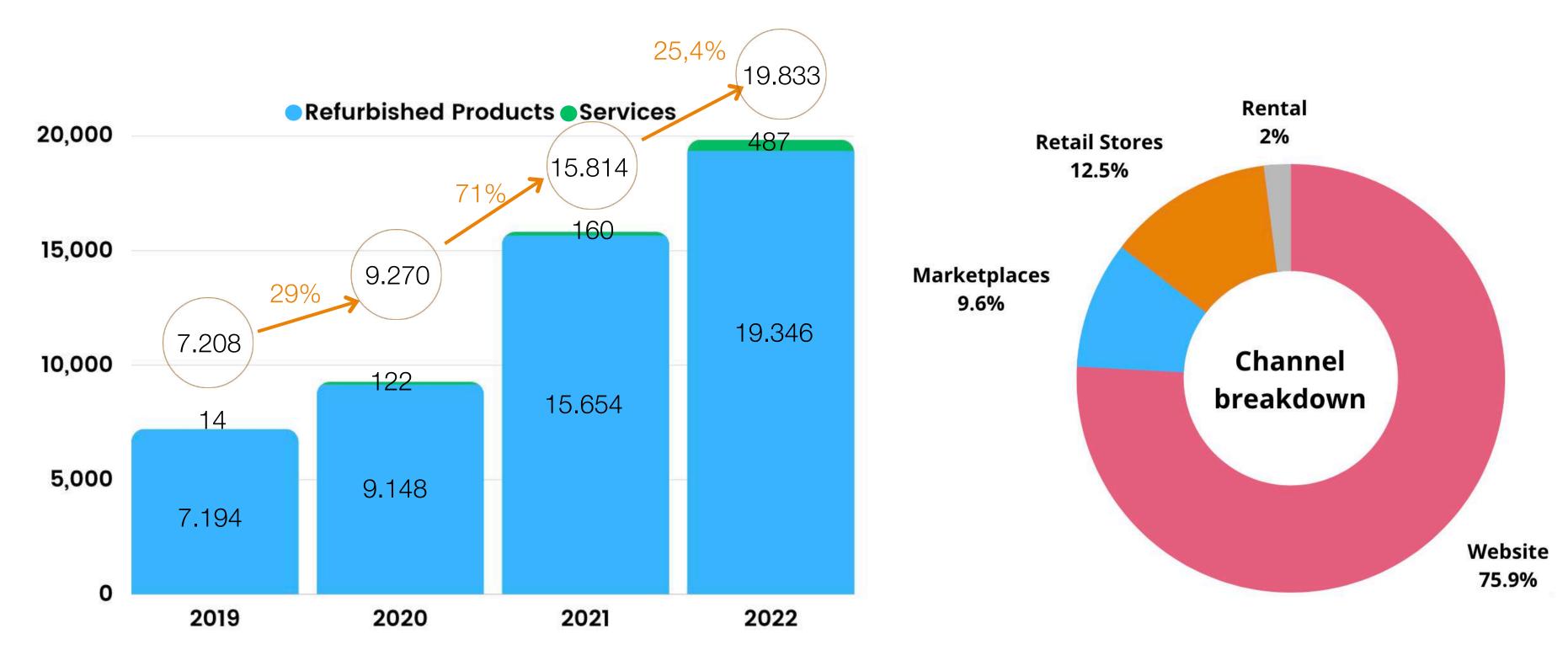
#### **CONTINUOUS CONTACT**

w/users through promotions, content and Marketing automation funnels



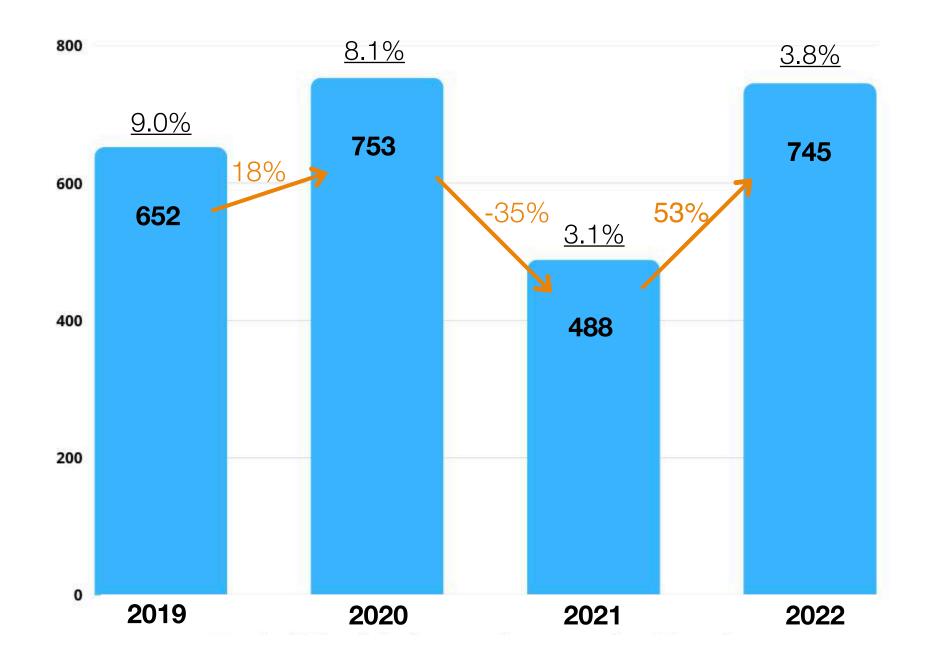
Source: Company management data (Google Analytics, Feedaty)

### Historical revenue growth (€ thousands)





### EBITDA trend analysis (€ thousands)

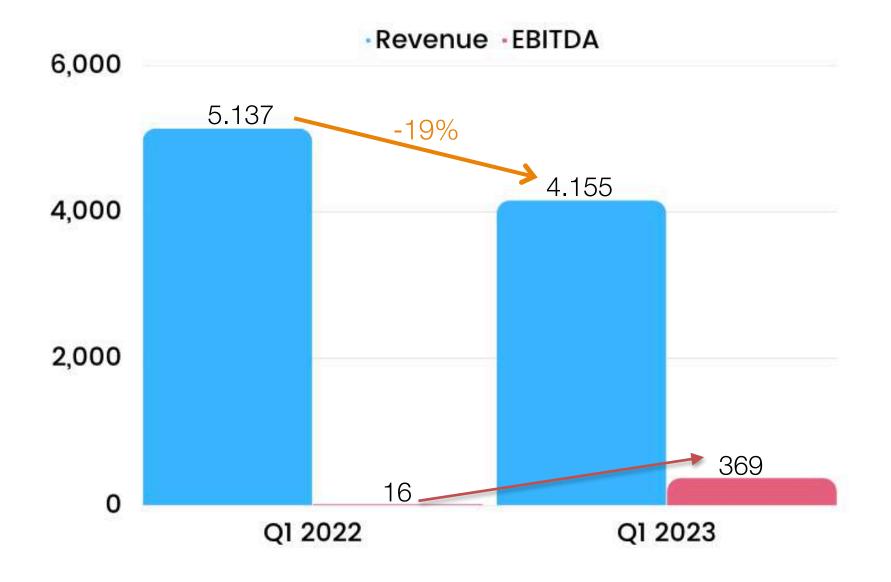


## Reasons behind EBITDA increase in 2022:

- higher margins due to marketplace abandonment during 2022
- grants on project "ReFive"



### Q1 2023 VS Q1 2022 (€ thousands)



#### Revenue decrease due to:

 Leaving international marketplace channel

#### **EBITDA** increase due to:

- higher product pricing
- grants on project "ReFive"
- cost cutting





# **Environmental** contribution

Our mission is to extend the life cycle of hi-tech products, a virtuous process that combines savings for consumers with protecting the environment by avoiding the wastage of raw material resources and CO2 to produce new ones.

We promote National
Refurbishment Day and
Reforestation Projects with
TreeDom





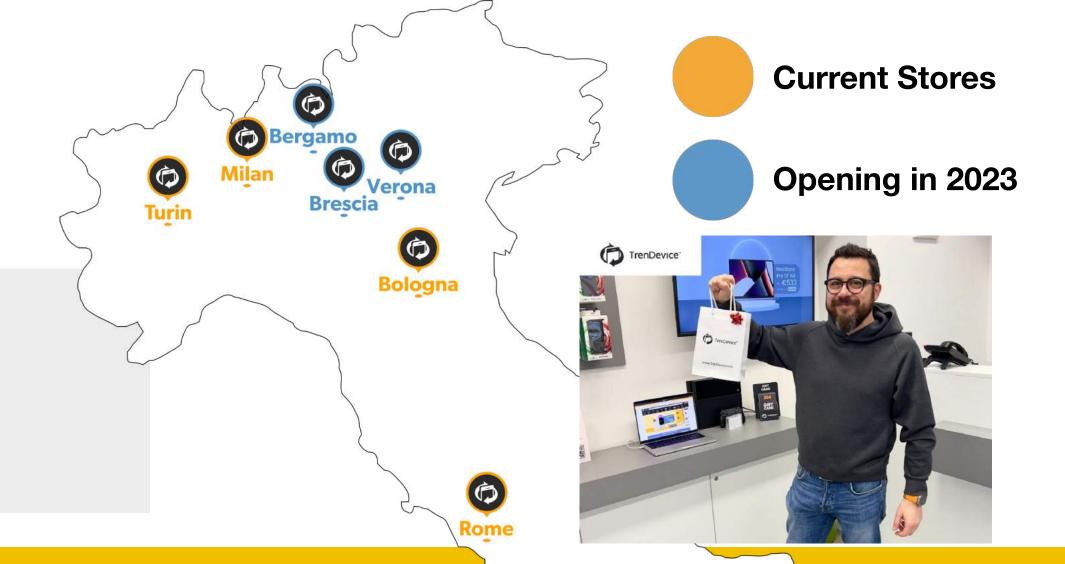


# 2023-2028 Development Plan



### 1/5 **Retail Development**

- 6 fully operative stores as of June '23 (5 directly owned, 1 franchised)
- 19 directly operating retails stores by 2026



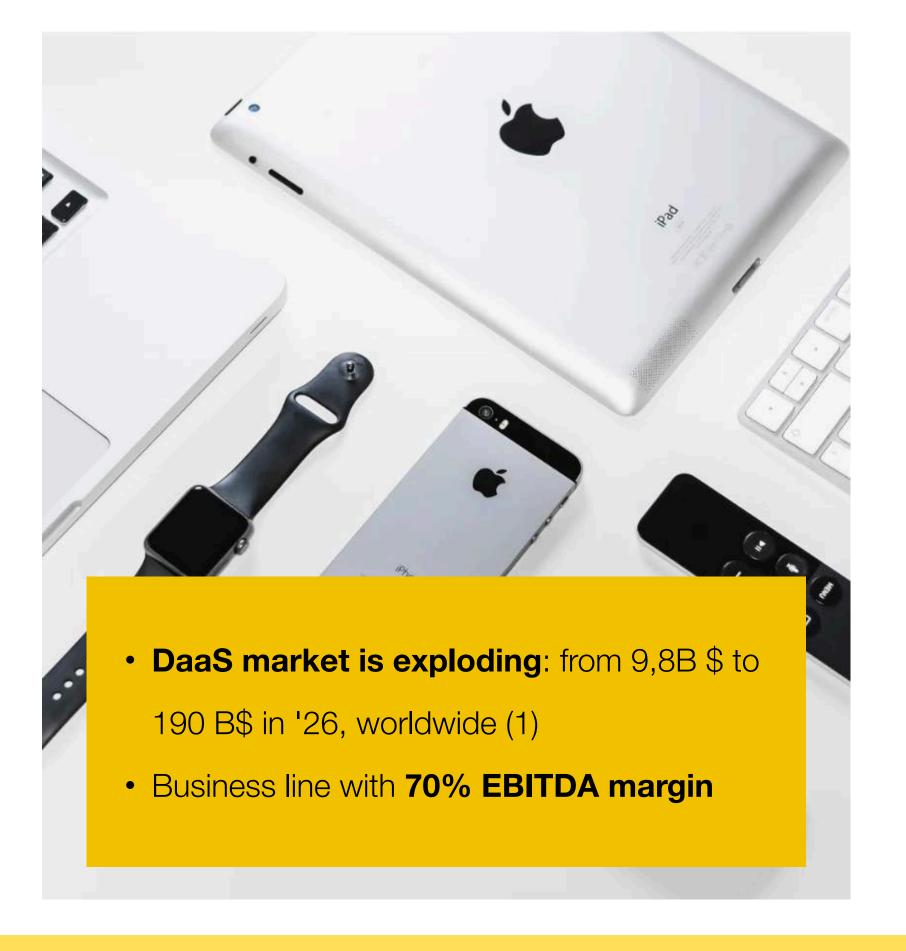
#### **Retail stores:**

- Allow online/offline integration 40% of those who have made purchases via TD website would prefer to do it offline
- Move the business to a channel without the pressure of online competition







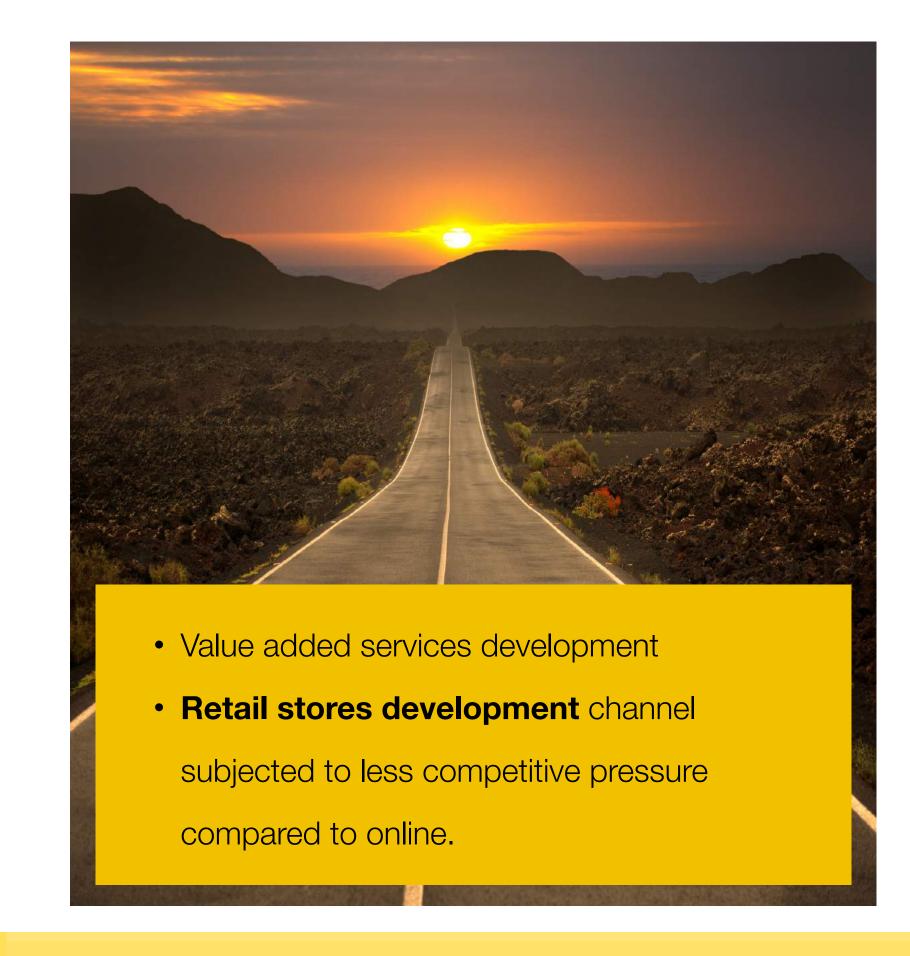


# 2/5 Device Rental - DaaS

- Launched B2C and B2B device rental service
- Monthly fee **starting from 9,90 €** + deposit
- 1.500+ active subscriptions as of June '23
- Upgrade subscription at any time

# 3/5 Road To Profitability

- Economies of scale: achieving higher volumes will improve margins thanks to greater purchasing power on wholesale channels and a semi-fixed cost structure
- Abandonment of the foreign marketplace channel
   (characterized by high fees) and a focus on organic
   growth
- Cost Cutting: in H2 2022 a cost cutting policy has been launched to contain HR costs and G&A expenses





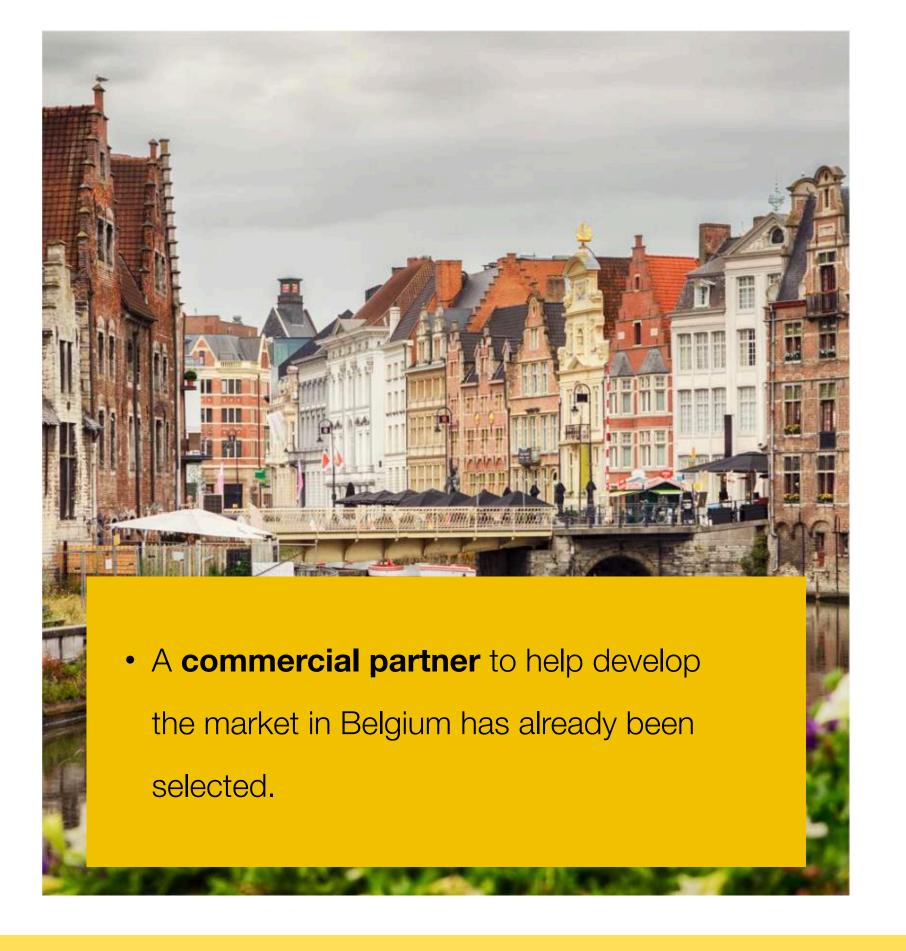
### 4/5

### **Robotics and automation**

- In 2024, the implementation of an **automated warehouse** is planned
- R&D investments on robotic refurbishment will begin in
   2025



- Greater accuracy in refurbishment and handling & shipment
- HR cost reduction and higher productivity



# 5/5 Expanding To Belgium

- 11,5M inhabitants, 3 languages spoken (dutch, french, german). It has one of the highest productivity rates in the world. An ideal hub to launch a broader European expansion in the future.
- The company has obtained €450.000 (of which 25% as a grant and 75% at 0.055% IR) in financing from Simest S.p.a. (state owned company) at highly advantageous conditions in order to expand e-commerce abroad.





## Thank You

